

# LCEsmartr Playbook

## Manage assets, processes, people and technology



In industrial environments, smart machines and technology are enabling a new level of performance optimization with real potential to reach new levels of business value. However, to improve the performance of any operation, you have to build a culture that enables the people, processes and technology to achieve these results.

### Smart operations start with "smart culture."

LCEsmartr playbook is a curated instruction manual that integrates our collective experience in asset management and reliability to build a smart culture that can accelerate your transformation from current state to operational excellence.

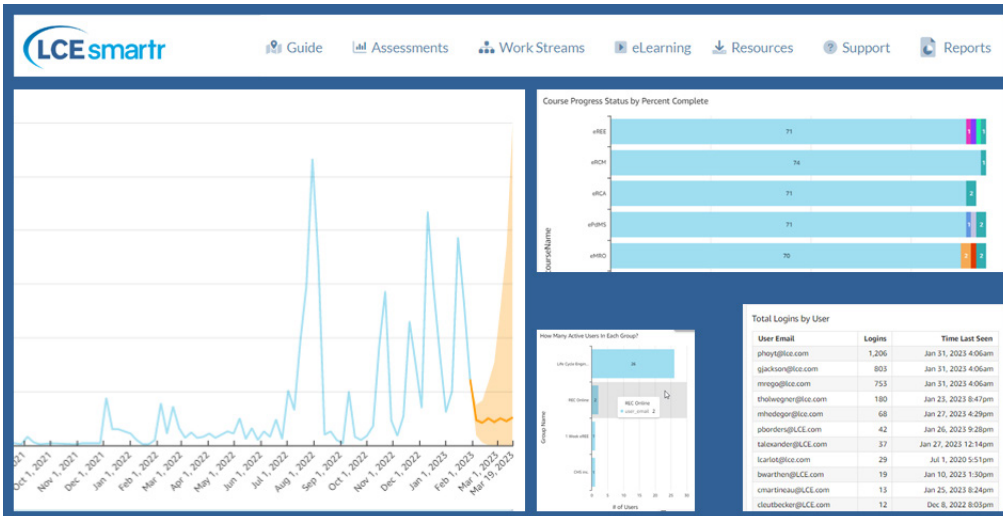
### Today's industrial environment faces big challenges:

- New technology and software haven't fixed problems or delivered expected results
- Aging assets fast approaching end of life
- Lack of stable, reliable systems hampers continuous improvement efforts
- Lack of documentation creates operating risks
- Knowledgeable workers are retiring and taking their knowledge with them
- Challenges of onboarding and training new employees

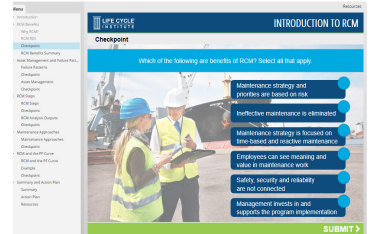
### Benefits of using LCEsmartr Playbook:

- **Lower operational costs, increase production capacity and performance:** quickly establish standard work based on best practices to reduce failure risk and increase consistency in work planning and execution
- **Reduce downtime, extend asset life, improve safety/regulatory compliance:** customized, standard processes and tools harmonize the enterprise around reliability and support company-wide best practice sharing
- **Onboard new employees faster and build a continuous improvement culture:** online training reaches geographically dispersed teams, and helps achieve a enterprise-wide knowledge baseline
- **Strengthen the organization's adaptability and life-cycle asset management mindset:** proven change management tools and resources to help reliability leaders guide an organization through a transformation
- **Create a "smart culture":** To improve the performance of any operation, you have to build a culture to enable the people, processes and technology. LCEsmartr playbook includes proven change management resources to help leaders guide an organization through a transformation.

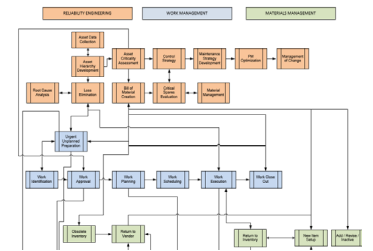
### Dashboards and Reports



### eLearning



### Work Process Diagrams



### RASI Charts

The RASI chart table lists activities and the roles responsible for them. Roles include: R (Responsible), A (Approve), S (Support), and I (Inform). Activities listed include tasks like 'Check the bid of material in SAP for correct item identification and order information to create the Purchase Request'.

### Coaching Cards

The coaching card includes a checklist of questions related to the expedited purchasing process, such as 'Are the bills of material (BOM) in SAP correct and relevant?' and 'Do you use preferred carriers for expedited shipments?'.

### Tools and Templates

The Spare Parts Analysis Tool table provides a detailed breakdown of spare parts, including item numbers, descriptions, and various performance metrics like 'Stock' and 'Turnover'.



## What LCEsmartr Playbook includes:

- An Implementation Guide and roadmap to promote faster adoption of asset management and reliability best practices
- Organizational Change Management tools to show leaders at all levels how to champion a reliability transformation
- A registration to the Reliability Excellence for Managers course, the premier training for Reliability Leaders
- Work process models and relevant documentation to build a “common language” and support enterprise-wide best practice sharing
- Standardized work templates to enable continuous improvement and cultivate a life cycle asset management mindset
- Online reliability training to provide quick and effective onboarding for new employees, skill-building and ongoing personnel development
- Enterprise sites have a KPI dashboard and interactive reporting tools for monitoring progress towards your organization’s goals
- An SME-curated learning library that includes articles, white papers and case studies to support an organization’s reliability journey

There are three membership levels: Education, Practitioner and Enterprise.

Education	Practitioner	Enterprise <small>CUSTOMIZED</small>
<p data-bbox="277 877 418 926"><b>\$7,500</b></p> <p data-bbox="139 947 557 995">1 year during Reliability Excellence for Managers (RxM) course</p> <p data-bbox="139 1020 557 1115">For Managers seeking Reliability Excellence training and tools to create a business case, build organizational support for and lead a reliability transformation.</p> <p data-bbox="305 1157 391 1184">1 User</p> <ul data-bbox="152 1220 509 1688" style="list-style-type: none"><li>✓ Registration to Reliability Excellence for Managers course</li><li>✓ Implementation Guide with focus team resources</li><li>✓ Change management templates and tools</li><li>✓ Work process assessments</li><li>✓ Reliability business case job aids</li><li>✓ Job descriptions</li><li>✓ Sample eLearning modules</li><li>✓ Sample work stream tools</li><li>✓ Sample work process diagrams</li><li>✓ Step definitions previews</li></ul> <p data-bbox="274 1724 423 1776"><a href="#">Register</a></p>	<p data-bbox="678 877 927 926"><b>Contact Us</b></p> <p data-bbox="708 947 898 974">1 year, annual renewal</p> <p data-bbox="605 999 1003 1094">For the Reliability Leader or Practitioner that needs tools and implementation aids to build standard work and implement reliability best practices at their site.</p> <p data-bbox="760 1136 846 1163">1 User</p> <p data-bbox="605 1188 857 1215">All that Education includes, plus:</p> <ul data-bbox="605 1236 984 1614" style="list-style-type: none"><li>✓ Work process diagrams</li><li>✓ Work stream implementation resources</li><li>✓ Specialty tools for work stream practitioners</li><li>✓ Scorecard, metrics and KPI downloads</li><li>✓ Process coaching cards and reinforcement tools</li><li>✓ eLearning courses for each work stream</li><li>✓ Quarterly product updates</li><li>✓ Member pricing on additional purchases and consulting rates</li></ul> <p data-bbox="717 1650 889 1703"><a href="#">Contact Us</a></p>	<p data-bbox="1166 877 1344 926"><b>Custom</b></p> <p data-bbox="1162 947 1352 974">1 year, annual renewal</p> <p data-bbox="1053 999 1468 1094">For the organization planning or undergoing a business transformation or improvement initiative around asset management, reliability and maintenance.</p> <p data-bbox="1198 1136 1317 1163">Unlimited</p> <p data-bbox="1060 1188 1328 1215">All that Practitioner includes, plus:</p> <ul data-bbox="1060 1236 1446 1583" style="list-style-type: none"><li>✓ Unlimited number of users and access</li><li>✓ Company branded site and dedicated url</li><li>✓ Change management and Operational KPI dashboards and analysis services to monitor system adoption and manage critical asset performance</li><li>✓ Customize and distribute tools and processes across your organization</li><li>✓ Select eLearning courses for a custom curriculum</li><li>✓ Product upgrades and special pre-release opportunities</li></ul> <p data-bbox="1174 1619 1346 1671"><a href="#">Contact Us</a></p>